# CENTER OF EXCELLENCE IN EAR, NOSE & THROAT SURGERY

In partnership with key leaders and industry professionals, SRC developed the Center of Excellence in Ear, Nose & Throat Surgery (COEENT) program. The COEENT program identifies surgeons and facilities worldwide performing ear, nose & throat surgery and achieving defined standards for patient safety and care quality.



#### **PROGRAM REQUIREMENTS**

# 1. Institutional Commitment to Excellence

The applicant facility is committed to excellence in ear, nose & throat surgery and has credentialing and privileging guidelines in ear, nose & throat surgery.

#### 2. SURGICAL EXPERIENCE

The applicant facility performs at least 300 qualifying ear, nose & throat surgeries annually. Each applicant surgeon performs at least 175 qualifying ear, nose & throat surgeries annually and has performed at least 300 qualifying ear, nose & throat surgeries in their lifetime. Applicants perform each surgical procedure in a standardized manner and use a template for operative note dictation to ensure proper data collection for surgical procedures.

#### 3. PHYSICIAN PROGRAM DIRECTOR

The applicant facility must appoint a Physician Program Director (or Co-Directors) for the COEENT program who is accredited or in the process of becoming accredited.

## **4. CONSULTATIVE SERVICES**

The applicant facility must have a full complement of consultative services required for the routine and intensive care of ear, nose & throat surgery patients and their potential complications including anesthesiologist or CRNA, ACLS-certified physician or team, critical care specialist, vascular surgeon, cardiologist, pulmonologist, endocrinologist, interventional radiologist, infectious disease specialist.

#### **5. EQUIPMENT AND INSTRUMENTS**

The applicant facility must maintain a full line of equipment and surgical instruments to provide perioperative care for ear, nose & throat surgery patients and have documented training for appropriate staff in the safe operation of this equipment.

## 6. SURGEON DEDICATION AND QUALIFIED CALL COVERAGE

Each applicant surgeon has privileges in ear, nose & throat surgery at the applicant facility, is board-certified or an active candidate for board certification in their surgical specialty and has qualified call coverage. Each applicant completes at least 12 hours of CME focused on ear, nose & throat surgery every three years.

## 7. CLINICAL PATHWAYS AND STANDARDIZED OPERATING PROCEDURES

Applicants formally develop and implement all required clinical pathways that facilitate the standardization of perioperative care for ear, nose & throat surgeries. Clinical pathways are supported by standardized preoperative, postoperative and discharge physician order sets.

## 8. SURGICAL TEAM AND SUPPORT STAFF

For each department seeking accreditation, the facility is required to have a designated program coordinator, along with nurses, physician extenders, and a consultative team. This team must be committed to providing high-quality patient care and participate in ongoing, regularly scheduled in-service education sessions to uphold accreditation standards.

#### 9. PATIENT EDUCATION

The facility and each applicant surgeon provide all ear, nose & throat surgery patients with preoperative patient education, have a process for obtaining informed surgical consent and selecting procedures that are most appropriate for each patient's condition.

#### 10. CONTINUOUS QUALITY ASSESSMENT

All applicants must collect prospective outcomes data on all patients who undergo ear, nose & throat surgeries in SRC's Outcomes Database (or a similar qualifying database).

This is a summarized list of program requirements which is subject to change. For additional information, please contact SRC by emailing businessdevelopment@surgicalreview.org or calling 919.438.2156.