# CENTER OF EXCELLENCE IN CONTINENCE CARE FOR WOMEN

In partnership with key opinion leaders and industry professionals, SRC developed the Center of Excellence in Continence Care for Women (COECCW) program. The COEECW program identifies surgeons and facilities worldwide performing Continence Care for Women and achieving defined standards for patient safety and care quality.



SRC has been endorsed by National Association for

Continence (NAFC), the nation's leading advocate for individuals with bladder and bowel conditions, to administer a set of standards and certification process to recognize Centers of Excellence in Continence Care for Women. This partnership builds on SRC's and NAFC's existing Centers of Excellence program, which identifies facilities that meet rigorous benchmarks for training, clinical experience, resources and patient satisfaction. The goal is to help those dealing with pelvic floor dysfunction and incontinence issues find experts that have been thoroughly and independently vetted for their quality of care.

# **PROGRAM REQUIREMENTS**

# 1. Institutional Commitment to Excellence

The applicant facility is committed commitment to excellence in urology, gynecology and/or urogynecology in the care of urinary incontinent patients from the highest levels of its medical staff and administration.

#### 2. SURGICAL EXPERIENCE

The applicant facility performs at least 200 initial patient evaluations yearly for incontinence, prolapse and other urological and/or urogynecological conditions (including urodynamics treating as indicated) and 75 treatment procedures annually for urinary stress incontinence/prolapse and/or overactive bladder in women. Each urologist, gynecologist and/or urogynecologist (Individual Applicant) serves as the primary provider for at least 100 initial patient evaluations and 75 procedures for urinary stress incontinence/prolapse and/or overactive bladder annually in women. Applicants perform each surgical procedure in a standardized manner and use a template for operative note dictation to ensure proper data collection for surgical procedures.

#### 3. PHYSICIAN PROGRAM DIRECTOR

The applicant facility must appoint a Physician Program Director (or Co-Directors) for the COECCW program who is accredited or in the process of becoming accredited.

## 4. CONSULTATIVE SERVICES

The applicant facility must have an intensive care unit and a full complement of consultative services required for the routine and intensive care of urology, gynecology and/or urogynecology patients and their potential complications including: Anesthesiologist or CRNA, ACLS-Certified Physician or team, Critical Care Specialist, Colorectal Surgeon or General Surgeon, Interventional Radiologist, Vascular Surgeon, Nephrologist, Physical Therapist with pelvic floor therapy.

## **5. EQUIPMENT AND INSTRUMENTS**

The applicant facility must maintain a full line of equipment and surgical instruments to provide perioperative care for continence care patients and have documented training for appropriate staff in the safe operation of this equipment.

### 6. SURGEON DEDICATION AND QUALIFIED CALL COVERAGE

Each individual applicant has privileges related to the care and treatment of continence care for women at the applicant facility, is board-certified or an active candidate for board certification in urology, gynecology and/or urogynecology and has qualified call coverage. Each applicant completes at least 12 hours of CME focused on the care of the incontinent patients, their care, treatment, and surgical intervention every three years.

### 7. CLINICAL PATHWAYS AND STANDARDIZED OPERATING PROCEDURES

Applicants formally develop and implement all required clinical pathways that facilitate the standardization of perioperative care for continence care (including appropriate referrals) for female patients with urinary incontinence or overactive bladder. Clinical pathways are supported by standardized preoperative, postoperative and discharge physician order sets.

### 8. SURGICAL TEAM AND SUPPORT STAFF

For each department seeking accreditation, the facility is required to have a designated program coordinator, along with nurses, physician extenders, and a consultative team. This team must be committed to providing high-quality patient care and participate in ongoing, regularly scheduled in-service education sessions to uphold accreditation standards.

# 9. PATIENT EDUCATION

The facility and each individual applicant provide all continence care patients with comprehensive management, treatment and preoperative patient education. Also, the facility and each individual applicant must have a process for selecting procedures that are most appropriate for each patient's condition.

# 10. CONTINUOUS QUALITY ASSESSMENT

All applicants must collect prospective outcomes data on all patients who undergo procedures for incontinence in SRC's Outcomes Database (or a similar qualifying database).

This is a summarized list of program requirements which is subject to change. For additional information, please contact SRC by emailing <a href="mailto:businessdevelopment@surgicalreview.org">businessdevelopment@surgicalreview.org</a> or calling 919.438.2156.

